

Represented by PackSys Global



Technical Documentation

Offering technical documentation services to machine and industrial product manufacturers

PackSys Global Engineering Services offers high quality engineering design, technical documentation, digital, global sourcing and supply chain services. We provide services to machine manufacturers across the globe for over a decade. Our team of experts use state-of-the-art, best-in-class working tools and data formats to deliver unique solutions.

Technical documentation is an integral part of machines and industrial products. Today, many organizations emphasize on creating effective technical documentation to empower their customers and to gain an edge over their competitors. It is also important to ensure that the technical documentation comply with legal requirements.

The efforts required to raise the level of documentation can be costly and time-consuming. We have established robust systems and processes with skilled resources that can be easily leveraged to achieve this.

We maintain stringent quality assurance processes to create manuals in line with regulations and standards such as the European Machinery Directive 2006/42/EC, EN 82079, ANSI Z535.6 and so on.

We create content in the form of discrete granular entities that can be re-used across similar machine families. This ensures consistency, standardization, and cost optimization of technical documentation.

We offer professional and timely translations in association with our trusted global partners. Our experience in standardizing the structure, terminology, and sentence construction ensures cost-effective translations.

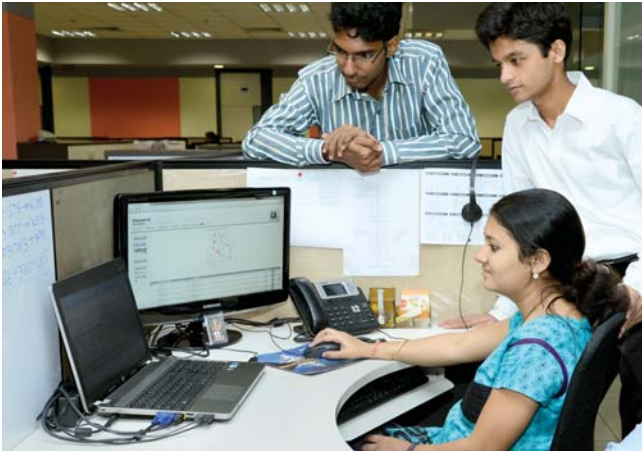
Our team of highly experienced technical writers can also provide consultancy services to technical documentation teams of machine and industrial product manufacturers.

As experts in the technical documentation domain, our focus is to deliver the right content to the right user at the right time and cost.

Your Benefits

- Vast experience with global companies
- Highly skilled engineers with 15+years of domain experience
- Well-versed with standards and design tools
- Best practices across domains and products
- Stringent quality assurance processes
- TEKOM certified technical writers
- No time shift, no intercultural learning curve





Content development:

We can create product manuals from start or modify it using our effective documentation processes. We focus on analyzing the end use of the manual and its target audience. The result is documents that are clear, easy to use, appealing, and legally compliant.

Our range of services includes:

- Authoring of manuals according to company standards or Simplified Technical English (STE)
- Machine/industrial product documentation: Operating manual | Service manual | Spare part catalogue | Online help
- Process documentation: Work instruction
Wiki documentation | Illustrated assembly instruction
- Sales collaterals: Sales presentation | Brochure | Product catalogue & videos
- Illustrations: 2D,3D | GUI design | Process diagrams | Exploded views | Image rendering
- Editing and proofreading
- Interactive/ animation (2D/3D, IETMs, 3D PDF)
- Translation management/ terminology management
- Legacy conversion
- Deploying technical writers on project basis

Consulting:

With decades of experience in technical documentation services, we have developed core competencies and best practices in documentation processes. We provide consultancy to companies for streamlining their technical documentation process and for ensuring compliance of their documents to various directives and global standards. With increasing complexity of industrial products and requirement for customized variants of products, it is imperative to adopt automation in technical documentation processes. This can be achieved through content management system where the data is stored in granular form and assembled or re-used to prepare documents of various products. This reduces the manual efforts and translation cost, improves quality, and ensures timely delivery.

Our range of services includes:

- Documentation assessment
 - Safety assessment
 - Technical assessment
 - Linguistic assessment
 - Report and recommendations
 - Training to technical documentation team
- Content management systems
 - Consultation
 - Implementation

We also offer: Engineering design, digital, and supply chain services. Find out more on our website.